

Jason Teixeira Babo

Date of Birth: December 1st, 1983

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Career Objective

To be part of something special. To be part of a team of creators / developers who thrive to please their customers with their “product” and support. To be able to share and use my knowledge for the benefit of the company and its customers. To fill a position that requires responsibility and professionalism. To grow as a professional, not to limit myself to just one position, but to indeed grow within the company.

Summary of Qualifications

- Community Management
- Project Management
- Account Management
- Customer Support
- Quality Control
- Web Development
- System Administration
- Translations for games, websites and internet-related documents
- Photography

Professional Experience

- Lead Developer, Administrator, and Community Manager for a large gaming community. *[Ensidia.com]*
- Experience in Community Management for two large Machinima websites. *[WarcraftMovies.com & WarhammerMovies.com]*
- Assistant Project Manager and Team Leader of over 65 Customer Service Representatives around the world for an Online Game. *[Lord of the Rings Online at Codemasters/Alchemic Dream]*
- Experience in Customer Support for Online Games. (Game Master) *[World of Warcraft at Blizzard]*
- Lead Customer Support Representative for the largest Portuguese Photographic Laboratory. *[City Lab]*
- Manager and System Administrator of a small Web Hosting service. *[Armazém Digital]*
- Many years as a freelance Web Developer. (Design and Programming)
- Freelancer in “Data Mining”.
- Worked as a transcriber for a respected Portuguese company. *[InforProText]*

- Experience as a Cinema Projectionist. [*Cinemas da Praça*]

Employment History

- **2009 – Current**
Ensidia
 Lead Developer / Administrator / Community Manager
- **2008 – 2009**
Machinima Entertainment Sweden AB
 Lead Administrator / Community Manager / Key Account Manager
- **2007 – 2008**
Blizzard Entertainment Europe
 Specialist Game Master / Game Master / Customer Support
- **2006 – 2007**
Alchemic Dream/Codemasters
 Assistant Project Manager / Senior Game Master / Customer Support
- **2003 – 2006**
Design Binário
 Lead Web Developer
 - **2002 -2003**
InforProText
 Transcriber
- **2000 – 2002**
Laboratórios Fotográficos do Marco (City Lab)
 Photo Technician / Customer Support
 - **1999 – 2000**
Cinemas da Praça (M. Coutinho)
 Projectionist

Languages

English : native
 Portuguese : fluent
 Spanish : proficient

References

(Available upon request.)